

Insperity HR makes the difference during business interruptions

Insperity's business continuity and disaster recovery plans were developed to maintain business as usual and provide the high level of customer service that you've come to expect from us.

We know that you have come to trust our services, which are backed by more than 30 years of HR expertise. We bring that same level of care to our business continuity and disaster recovery plans, which have been successfully implemented and refined by our direct experience overcoming a wide variety of disasters, including floods, hurricanes, wildfires, blizzards and widespread power outages.

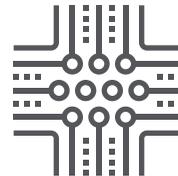
Our proactive response to any threat to our business – technological, environmental or health – is to head off issues before they become problems for you, and you have our assurance that our commitment to you, our client, remains top priority.

Powerful infrastructure

Our cloud-based, integrated platform provides you with seamless access to dynamic HR, payroll and business performance tools, so you can continue to expect:

- On-time payroll processing
- Ongoing benefits/leave administration
- Timely help with employee relations issues and legislative updates

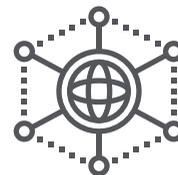
Our information technology disaster recovery plan (ITDR) addresses technology interruptions that may occur at a data center. The ITDR plan is carried out by multiple technology teams to restore critical technology infrastructure to a geographically distinct data center not affected by the interruption.



**Powerful
infrastructure**



**Insightful, integrated
cloud-based service**



**Agile workforce
focused on client needs**

Our business continuance plan (BCP) is designed to address a longer state of interruption and provide guidance on alternate work locations, computing and communications. Business continuance capabilities include:

- Multiple data centers for redundancy
- Multiple offices throughout the U.S. with capability to take on loads of any office experiencing an interruption
- Employees equipped with mobile technology to allow them to work from remote locations

Insightful, integrated cloud-based service

Through our self-service Insperty Premier™ platform, your employees can continue to find their paystubs, manage their time, research and enroll in medical and 401(k) benefits, and explore training opportunities.

Our contact center continues to interact with employees through email or live chat to answer their questions and solve issues regarding:

- Medical, dental, vision, long-term and short-term disability benefits offered by Insperty
- Other benefits provided to employees participating in Insperty benefit plans
- 401(k) accounts in Insperty-sponsored or serviced retirement plans
- Insperty Premier support
- Employment verification

Portable access to your essential HR information remains available through the Insperty mobile app. If you don't have it yet, download it to your smartphone from Apple's App Store or Google Play.

Agile workforce focused on client needs

We know that our clients' success takes people who are engaged and motivated to get the job done right, day in and day out. That requires HR mastery, commitment and follow-through that you will continue to receive from Insperty.

Our service delivery model is designed to allow us to serve the needs of our clients from diverse locations. Our national footprint provides you with service teams across the nation in the regions where our clients operate. Our offices are prepared to cover other offices that may be impacted by any particular event. Our teams are also adept at using our mobile technology to support our clients from remote locations outside of our offices. Our plans are designed so that our employees continue to be available to help you and respond to your questions efficiently and completely.

Summing it up

Even during times of business interruption, Insperty has systems and processes in place to maintain business as usual. We remain one of the country's most comprehensive HR service providers and continue to offer the breadth and depth of services and the level of care that our clients deserve.

At the end of the day, it's about meeting you where you are and helping you overcome HR obstacles so you can focus on your organization and its growth.

Together, we're prepared to address obstacles that major disruptions present in order to continue focusing on our primary objective: your business's success.